

# The right care when you need it most



Teladoc gives you 24/7 access to doctors by phone, video or app for non-emergency conditions.

We treat allergies, flu and cold symptoms, pink eye, sinus infections, headaches, upset stomach and more.



Talk to a board-certified doctor anytime, anywhere\*



Get a prescription or refill if needed



Skip the trip to the ER and save money



## Feel better faster for FREE

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<sup>\*</sup>Teladoc is not available internationally.

## Teladoc member

# Frequently Asked Questions

#### What is Teladoc?

Teladoc is a healthcare service that offers convenient, confidential access to quality doctors 24/7, anytime, anywhere.

By scheduling a visit with one of our U.S. board-certified and licensed medical doctors, you can be diagnosed, treated, and prescribed medication if necessary.

#### What can I use Teladoc for?

Teladoc can help you with everyday, non-emergency healthcare issues, including sinus problems, allergies, flu symptoms, and much more. Skip the waiting room and the trip to the ER. We're here to help you feel better, faster, and get you back to living your life.

#### Does Teladoc replace my doctor?

No. Teladoc doesn't replace your primary care doctor. Teladoc should be used for non-emergency illnesses when it is not convenient to get to the doctor or it is outside of regular office hours.

## Can Teladoc physicians prescribe medications?

Yes, when medically appropriate, doctors can prescribe medications.

### How do I pay for the visit?

Woods Services pays the full cost of your visit, so there is no cost to you.

## Is there a time limit when talking to the doctor? And am I charged more for taking

**longer?**There is no time limit for visits, and there is no extra charge for longer doctor visits.

#### How do laccess Teladoc?

The service can be accessed by app, web, or phone, and visits are available by phone or video.

## Can my primary care doctor get a record of my Teladoc visit?

With your consent, we'll send an electronic copy of your Teladoc visit to your primary care doctor.

#### Can I use Teladoc while traveling?

Teladoc is available in all 50 states, so you can use the service while traveling within the United States. Some restrictions may apply.

## Download the app to talk to a doctor

Visit Teladoc.com
Call 1-800-TELADOC (835-2362) | Download the app (iPhone and Android)

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